

# SHARE YOUR STORY



## *Community Action Month*



"Never stop asking questions, even if you feel like your question is dumb. Ask until you have a full understanding of what you need to know and never give up your hopes and dreams."

- Monica Carroll

## MONICA'S STORY

Monica joined CSET through the Expanded Subsidized Employment (ESE) program in 2019. She quickly gained experience in three departments, including the Sequoia Community Corps, Energy Services, and as front desk receptionist in CSET's busy main office. At each step in her journey, Monica gained new skills from her mentors and colleagues. Receptionist Rachel Rodriguez taught Monica how to greet customers, share information about CSET services, and quality check files for the LIHEAP program. Monica learned from Coordinator

Raquel Roa about the many programs available through the Corps, before she was hired full time with the Energy Services department. Monica is now a Program Specialist in Energy Services, led by Director Nora Carrillo. Monica credits each of these professionals with sculpting her into the capable employee she is today.