

# VITA FAQ

## How much does VITA Cost?

VITA is entirely free for eligible individuals and households.

## Where are VITA services offered?

VITA Services are conveniently available at various locations across Tulare County including Visalia, Cutler-Orosi, Porterville, Tulare, and Earlimart. Explore our diverse service locations to access the assistance you need.

## Who will be preparing my taxes?

Local VITA volunteers will expertly handle your tax preparation. Each volunteer undergoes a comprehensive training program and holds certification from the IRS to prepare VITA returns!

## How long does it take for my tax return to be ready?

Tax returns may require a maximum of **2-3 weeks** for processing. The timeline is contingent upon our volume of submissions, the complexity of your tax return, and the availability of our volunteer staff.

## How soon will I receive my tax refund?

Most refunds are typically issued within a timeframe of fewer than **21 days** for direct deposits. In cases where a paper return has been filed or a refund check is anticipated, then the timeframe of your refund may extend to four weeks or longer.

## **How can I check my refund status?**

You can use the IRS [Where's My Refund?](#) tool or call the IRS at 800-829-1954 to check on the status of your refund, beginning 24 hours after you e-file.

## **I don't make much money, do I need to file?**

You may be eligible for tax credits that you didn't even know existed. The only way to confirm your eligibility is by submitting your filings. It's not uncommon for individuals to leave thinking they won't receive any refunds, only to be pleasantly surprised by significant returns.

## **Do you do state tax returns?**

VITA volunteers can handle all state tax returns concurrently with your federal return. Completion of the federal return is a prerequisite for processing the state return.